



ONE-YEAR WARRANTY/LASER CARTRIDGE

Vision Automated Office Systems and its manufacturers warrant each laser cartridge to be free of defects in both materials and workmanship for a period of one (1) year from the date of manufacture.

Vision cartridges are manufactured to the most stringent quality-control standards possible, assuring performance that meets or exceeds that of the original equipment manufacturer (OEM).

Vision AOS will replace any of its laser printer cartridges found to be defective.

Vision AOS also warrants that, subject to the conditions stated below and under normal use, our laser cartridges will not cause damage, abnormal wear, or harm to any compatible laser printer for which it was originally designed.

If a defect in a Vision AOS provided cartridge causes a printer to fail, Vision AOS will credit the customer the full amount for all service and repair of the printer. This warranty is dependent upon the customer obtaining an RMA number and returning to Vision AOS any questionable cartridge that may have caused the printer failure. Vision AOS reserves the right to examine any machine in question. Upon inspection, Vision AOS will make a determination regarding the cartridge failure. This information will be kept on file waiting a third-party repair invoice (outside authorized service and repair company only) regarding what was done to repair the printer in question. Based on these results, Vision AOS will make the determination as to what credit shall be issued. We do not issue checks on repair bills or returned product. Vision AOS reserves the right to disallow printer repairs based on any outside company selling Vision AOS product and performing their own repairs to the printer.

Vision AOS's liability hereunder shall be limited to repair, replacement or reimbursement as stated above. This warranty is exclusive and in lieu of all other warranties, expressed or implied, including merchantability and fitness for a particular purpose. Under no circumstances shall Vision AOS be liable for consequential or other damages, loss or expenses in connection with, or by any reason of, the use or inability to use product purchased from Vision AOS for any reason.

The tampering of any Vision AOS provided laser cartridge by an person(s) other than a Vision AOS representative voids all warranties and releases Vision AOS liability as stated above. All returns must be delivered in the original packaging with protection. Any return without proper packaging will not receive credit. See terms and conditions for more information.

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